



Zamna Solutions LLC

Air Conditioner Limited Warranty

Applies to Zamna Solutions 12KACDC, 18KACDC and Zamna Solutions 12KDC branded products purchased direct from Zamna Solutions or from an authorized Zamna Solutions Dealer.

Zamna Solutions, Inc. (Zamna) warrants to the original end-user customer that the Zamna products will be free from defects in material and workmanship for the duration described herein. Zamna does not warrant that the operation of any product will be uninterrupted or error free or that the equipment is suitable for any particular application. Zamna's limited warranty covers only those defects that arise as a result of normal use of the product when installed by a qualified installer and does not cover any other problems, including those that arise as a result of: (i) improper installation, use, maintenance or modification; (ii) parts or supplies not provided or supported by Zamna; (iii) operation outside the product's specifications; or (iv) unauthorized modification, repair, or misuse; (v) water or air quality problems; (vi) relocation or re-installation of the product after original installation. An improper installation includes failure to comply with our instructions, relevant law, codes, industry best-practices and specified procedures/specifications of the relevant industry or regulatory bodies, for example, compliance with ASHREA, AHRI, BOCA, the US National Electric Code, local codes, etc., as applicable to the installation.

Limited Warranty Period

The Limited Warranty Period for Zamna air conditioner models 12KACDC, 18KACDC and 12KDC is one year on all parts, and three years on the compressor. The warranty period begins upon the date purchased by the end user, or 12 months after the date of original manufacture, whichever occurs first.

If Zamna receives, during the applicable warranty period, notice of a defect in any product which is covered by Zamna's warranty, Zamna shall either repair or replace the product, or provide an equivalent new or reconditioned product, at Zamna's option. If Zamna is unable to repair or replace, as applicable, a defective product which is covered by Zamna's warranty, Zamna shall, within a reasonable time after being notified of the defect, refund the purchase price of the product less a reasonable deduction for damage or wear. Zamna shall have no obligation to repair, replace or refund until the customer returns the defective product to Zamna for a determination of the problem and/or Warranty coverage. Any replacement product may be either new, removed from another system, or repaired, etc. provided that it has functionality at least equal to that of the product being replaced. Any defective claim product must be returned to Zamna for examination to determine if the product is defective or if failure is the result or misuse, improper installation or maintenance etc. Zamna's determination will be final.

Zamna Limited Warranty covers only products manufactured by Zamna. Other products provided by Zamna carry their own respective warranties or guarantees. Zamna generally handles warranty claims on behalf of its 3rd party manufacturers, but is not obligated to do so. Zamna warrants its hardware only for repair or replacement. In no event shall Zamna be liable for costs of repairs, labor, installation, or shipping costs related to a warranty claim.

Limitations of Warranty

TO THE EXTENT ALLOWED BY LOCAL LAW, ZAMNA SOLUTIONS LLC MAKES NO OTHER WARRANTY OR CONDITION OF ANY KIND, WHETHER EXPRESS OR IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.

Limitations of Liability

To the extent allowed by US local law, the remedies provided in this Limited Warranty are the customer's sole and exclusive remedies. TO THE EXTENT ALLOWED BY LOCAL LAW, IN NO EVENT SHALL ZAMNA BE LIABLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON CONTRACT, TORT, OR ANY OTHER LEGAL THEORY AND WHETHER ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Local Law

This Limited Warranty gives the customer specific legal rights. The customer may also have other rights which vary from state to state. International warranty claims are subject exclusively to Florida, USA law. To the extent that this Limited Warranty is inconsistent with US local law, the inconsistent parts of the Limited Warranty shall be subject to such local law. Under such local law, certain disclaimers and limitations of this Warranty may not apply to the customer. For example, some states in the United States may: (i) preclude the disclaimers and limitations in this Limited Warranty statement from limiting the statutory rights of a consumer; (ii) otherwise restrict the ability of a manufacturer to enforce such disclaimers or limitations; or (iii) grant the customer additional warranty rights, specify the duration of implied warranties which the manufacturer cannot disclaim, or allow limitations on the duration of implied warranties.

www.ZamnaSolutions.com
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